

Easy-to-read Metro user guide

The train trip

What are the carriages like?

In Metro, each section of a train is called a carriage.

Some lines are wider than others. Therefore, only certain types of trains can run on them.

- The narrowest trains run on lines 1, 2, 3, 4, 5 and R and this is what they look like:



- On lines 6, 7, 8, 9, 9, 10, 11 and 12 the trains look like this:



- On lines ML1, ML2 and ML3 Metro Ligeró the trains look like this:



How to wait for the train to arrive at the station

Always wait at the section of the platform where the first carriage will stop.

It's usually marked with grey stripes on the ground.

Wait for the train to come to a complete stop before approaching it.



If possible, wait close to the wall.

Never go beyond the yellow stripe at the edge of the platform!



To enter or exit trains you can find doors without buttons, doors with buttons or doors with handles.

Here are some examples:



Remember to follow the safety rules for entering and exiting trains:



Let people out before going in.



Be careful not to drop objects on the track when exiting the train.



Be careful not to put your foot between the carriage and the platform.

No:



Entering or exiting after the whistle blows.



Holding the doors.

Also, no:

- Putting your hand between the doors or between the door and the chassis.
- Passing from one carriage to another using the emergency door.

Use the emergency stop handle only in an emergency or when in real need of help.



Remember

Do not use it for no apparent reason.



What other information signs are there on trains?



- A voice over the PA system announces the name of the next station. It also warns of stations that are on a curve.
- Travellers should be careful not to put their foot between carriage and the platform at these stations.
- In addition, train drivers can also warn of unforeseen events using the PA system. For example, a problem in the lines that slows down the pace of the train.
- There are Metro maps and a panel with the stations on each line.



- There are illuminated exit door signs.
- They usually indicate the next station, with an arrow indicating the exit door side.



- There are signs in the windows about seats reserved for the elderly, pregnant women or users with reduced mobility.



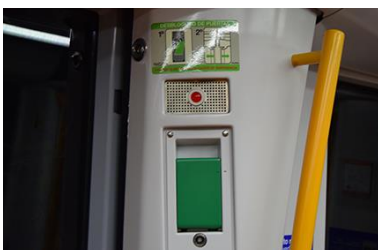
- On some trains there are illuminated exit door signs.



- In some carriages, there are TV screens.
- The screens often display news.
- The name of the next station is also displayed.



- In the first and last carriage of some trains there is a space reserved for wheelchair users.



- Door unlocking signs are provided so that passengers can open the doors in an emergency.